



Office of the Premier

North West Provincial Government
REPUBLIC OF SOUTH AFRICA



| Vol –Issue 48 |

Monthly electronic newsletter of the Office of the Premier

| October 2019 |



OOP Secretaries Celebrates Secretary Day

Page 01

IDS Branch holds 2nd Quarter
Performance Review

Page 05

Interns stand together against Gender
Based Violence



Did you know?

The Office of the Premier extended its utmost gratitude to all administrative support staff and promised to keep striving to improve their working environment.....

IDS Branch holds 2nd Quarter Performance Review



Pictures by Isaac Mokaila

Some of Branch 2 managers listening attentively at the performance review session

By Isaac Mokaila

Office of the Premier's Branch 2, Institutional Development and Support, under the leadership of Deputy Director General, Buti Chuma, recently hosted performance review session aimed at assessing its performance of the 2nd Quarter.

DDG Chuma applauded managers and staff for their hard work and commitment in executing their responsibilities.

"It's important to meet as a collective and reflect on the work

we are doing as a branch, reflect on challenges and come up with a plan to address those challenges. We must help each other to cross over and not to compete against each other.

"I must say personally, I am happy with performance of the branch. We are beginning to gel well as a team, and that is commendable. We need to embrace changes and it's always crucial that we meet our set target.

"As much as we did well, there is room for improvement," explained

Chuma.

Deputy Director from Strategic Management Directorate, Selina Khubeka, reflected extensively on issues needed to be addressed by the branch.

"Auditors raised a concern regarding portfolio of evidence (POE's) during reporting time. These concerns should not demoralise you but serve as motivator to improve in what we are doing," she said.

Provincial Batho Pele Call Centre

0800 111 700

SMS Premium Service **43883**

Facebook Page: **North West Office of the Premier**

Provincial Website: **www.nwpg.gov.za**

OoP secretaries celebrates Secretary Day



HRM Chief Director, Dianne Michaels, giving an appreciation speech

DDG Buti Chuma giving keynote address

Adv Neo Sephoti motivating colleagues

By Thato Vincent Kepu

Secretaries Day is a day put aside to honour and recognise the work done by secretaries, personal assistants and administration officers on a day-to-day basis in the operations of any organisation.

It is a day observed on the first Wednesday of September annually, and each organisation decide on how to pamper and spoil their secretaries, as a way of showing appreciation.

This day is not an official calendar holiday, but on this day secretaries are given a day off and treated to a mind and body relaxing outing usually at the expense of the organisation.

To keep an honest smile through tough and sometimes depressing situations we find ourselves in, is a difficult task and one has to commend all administration

support staff as they do it warmly, representing the organisation well and making clients leave with satisfaction and fulfilment having got the help they needed.

It was no different for the Office of the Premier's administration support staff as they went on a two-day long experience of fun and relaxation at Stonehenge Guest Lodge in Parys, Free State.

The excitement could visibly be seen on faces of the bubbly colleagues as they waited for transport at Garona Government Building on the 17th October, and joining them was three secretaries from the districts, (Bojanala could not make it) and the trip to Parys was an adventure on its own as stops at filling stations were times for jokes, networking and all round conversations.

On arrival at the Stonehenge

Resort, colleagues started cooling off in the swimming pool and some even went to swim at the nearby Vaal River, enjoying one of the beauty the nature has to offer.

In the evening a gala dinner was organised where the DDG for Institutional Development Support, Buti Chuma, was a keynote speaker, showing appreciation and gratitude on behalf of the Office of the Premier to the hardworking colleagues.

The following day the collective was treated to a top class breakfast and a thought provoking motivational talk by Adv Neo Sephoti, where colleagues were also given a platform to raise their grievances, challenges and some compliments.

The Chairperson of the Organising Committee, Talifhani Chabane, said: "We experienced some challenges

Continues next page

OoP bids farewell to Refilwe



Pictures by Thato Vincent Kepu

Refilwe Magwaxaza, at her work station as intern in the Office of the Premier

By Thato Vincent Kepu

In life, its either you are growing or decaying, and if you're standing still, then you're decaying.

This is an old English expression

emphasizing the need for one to always be on the move and keep growing. This proved to be true as one of our colleagues, Refilwe Magwaxaza, from Human Resource

Continues from previous page

nges as a newly elected organising committee, and one of the challenges was that we did not have enough time to organise a more interactive Secretaries Day celebration but we have learnt from our mistakes and will most definitely improve next year. But overall, we thank everyone who showed up and speakers who availed themselves from their busy schedules to come and address us,"

Colleagues seemed satisfied and appreciated the gesture that the Office offered, as Thato Kgaje from the Premier Support alluded.

"It was a good experience and was able to network and get to know my colleagues better. It was

my first time attending a secretaries day celebration but it felt like more could've been done. I was hoping for some outdoor activities and team building exercises. There is always room for improvement and we hope next time it will be better, but generally, it was a good experience."

The Office of the Premier extended its utmost gratitude to all administrative support staff and promised to keep striving to improve their working environment by providing the necessary working tools and promoting unity among managers and all other colleagues for better working relationships.

Practices and Administration, will be moving on for greener pastures.

Refilwe is a member of the 2018/20 interns intake and will be moving to the Department of Community Safety and Transport Management after being appointed as a clerk for Human Resources Reporting and Monitoring.

Originally from Rustenburg, Refilwe graduated her BCom in Human Recourse Management and Industrial Psychology at the North West University, Mafikeng Campus in 2016.

Asked about her experience in the Office of the Premier, she said: "I have enjoyed myself, working with colleagues who are committed to getting things done and passionate about their work, and that was motivating for me.

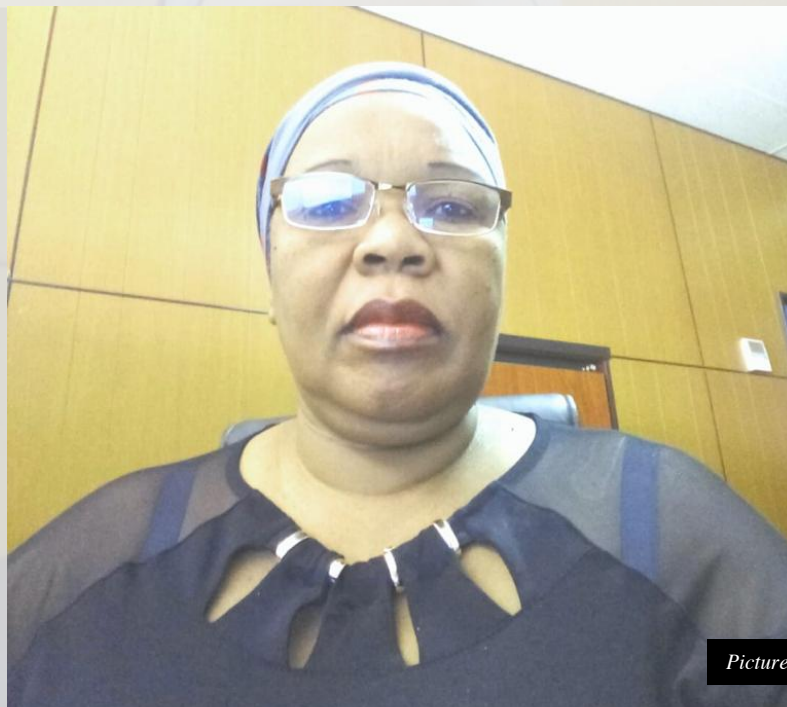
"I have learnt the importance of managing and using time effectively, as well as the importance of teamwork.

"I am grateful for the opportunity and hope other graduates can have the same opportunity I had, to have working experience that will assist them in their future employment," said a jubilant Fifi.

Her advise to other interns and the youth in general, is to be consistent in their strive to succeed and to never give up as everyone has their own time of blessings.

The Human Resource Practices and Administration thanks Refilwe for her dedication and commitment she displayed over the period she was with the unit and wish her well in her future endeavours.

Hard working Monica



Picture by Nonoyo Lobelo

Monica Oepeng, an Administrative Clerk attached to Employee Health and Wellness

Nonoyo Lobelo of *e-Update* caught up with Ms Monica Oepeng, an Administrative Clerk attached to Employee Health and Wellness Directorate, to share her views about her responsibilities.

Nonoyo: Briefly tell us about yourself and background

Oepeng: I started working as an Administrative Clerk in the Office of the Premier on the 1st of April 2014.

I am a strong and assertive woman who actively seize opportunities that are available, hence my promotion and transfer to the Office of the Premier, after having worked for the Department of Agriculture and Rural Development.

Nonoyo: What are your responsibilities, and or scope of work?

Oepeng: My scope of responsibilities entails: Arranging accommodation and travel arrangements; Ensure suppliers are paid on time; Issuing copies to officials of the Directorate; All correspondence and submissions are filled according to the filling system; Obtain relevant recommendation/approvals and forward such for processing; Purchase equipment for the directorate; Submit invoices for payment at provisioning; Faxing and making; Typing and filing copies.

Nonoyo: What motivates you the most?

Oepeng: I have worked my way to where I am through hard work, dedication and perseverance.

I would therefore like to urge women to empower themselves, be motivated and encouraged in order to turn their dreams into a reality.

The realization of my dreams came through hard work. That is why I believe that women have abilities. Women empowerment is the most effective tool for development. With all the necessary skills and resources at their disposal, they could become as much successful as men.

Nonoyo: Thank you Ms Oepeng, it has been nice communicating with you, enjoy your stay, and all of the best!

Interns stand together against Gender Based Violence



By Thato Kepu

The horrific and gruesome killings on women and children which recently become a regular view on news channels, social media and general conversations, has sparked feelings of sorrow, heartache and sadness amongst South Africans. This was evidently displayed by protests and marches throughout the country.

There were calls by society and activists organisations for harsher sentences to be imposed on perpetrators of violent crimes against women and children.

Recent incidents have been that of Uyinene Mrwetyana, Karabo Mokoena, Aviwe Wellem, Leighandre Jegels and to bring it closer

home, the two siblings who were brutally stabbed by their mother's boyfriend resulting in the death of one of the siblings.

These incidents portray a bad image and how South Africa is viewed by the world. The rising femicide cases have had law-abiding South Africans standing together and pleading for the killings to stop.

In particular, the 2018/19 intake of interns in the Office of the Premier, recently came together and voiced out their concerns.

"This thing affects us directly because it is our mothers, sister, aunts, grandmothers and every other vulnerable member of society who have to go through such horrific trauma and experiences.

"The people who do such heinous crimes live with us in our

communities and if we fail to report or identify them, to a certain extent, we are accomplices in perpetuating crimes because reporting and exposing them might just save the next person.

"We are pleading to relevant government stakeholders to impose harsher sentences on those found guilty and more than anything, we are appealing to our brothers who are involved in such crimes to stop.

"If one has a psychological problem, they should seek professional help or go to their church pastor and seek guidance, rather than unleashing their anger on defenceless and vulnerable people," said Theophilus Mapudi, an intern attached to the Corporate Management Directorate in the Office of the Premier.

Public Service Month Provincial Sports event



Picture by Thato Vincent Kepu

Public Servants sweating it out during Aerobics

By Thato Vincent Kepu

The Employee Health and Wellness (EHW) unit of the Office of the Premier recently hosted the annual Public Service Month Provincial Sports event in Dr Kenneth Kaunda District.

The event saw a huge attendance by the different provincial departments as well as a number of community members who came out to participate, support and engage in different sporting activities displayed at the sports ground.

Activities of the day kicked off

with a 5km walk and run, followed by 10km walk and run following designated routes around Ikageng Township and safely returning to the sports grounds.

This was followed by aerobics where participants had the opportunity to stretch their muscle, following instructions of instructors.

The day's activities also saw women getting involved in a mini football tournament. Ngaka Modiri Molema District defeated Dr Ruth Segomotsi Mompoti District 2-1.

At the netball court was no different as Ngaka Modiri Molema again

proved their dominance by defeating Bojanala District 44-21.

At the tennis court was a fight of the titans with colleagues battling it out in a game which ended with a score of 6-4, the odds being against Kgobe & Pogiso and the game going to Ohentse and Akanyang.

It was a day filled with fun, competitiveness, singing and a jolly mood in general. This is one way the provincial government is promoting a healthy lifestyle amongst employees to keep fit and be ready to Move North West forward.



OoP secretaries celebrates Secretary Day





Public Service Month Provincial Sports event



PROVINCIAL PUBLIC SERVICE CHORAL MUSIC FESTIVAL



through the lens



Commemoration of Annual Public Service Month Sports and Recreation ended on a high note with
Provincial Choral Music Festival
on the 18 October 2019



North West Provincial Government



Provincial Batho Pele Call Centre

The Batho –Pele Provincial Call Centre was launched by the Provincial government on the 24th July 2016. The project is a concerted effort to bridge the communication gap between the people of North West and government.

Members of the community are interacting with government and allowed to raise pertinent issues affecting their livelihoods.

This initiative is a key catalyst program assisting government to accelerate the processing of service queries and enhancing information sharing through a centralized point of contact for the citizens of the province.

The program has developed a centralized data of complaints which may be used for the purpose of planning and decision making. Besides the toll free number there are also walk-in centres in the four districts, where community members can gain access.

Who should call?

Any member of the public who is experiencing service delivery challenges.

Members of the public are encouraged to use the line as the last resort after exhausting the necessary avenues such

as departments and municipalities.

What happens to your case after it has been received?

If it is an enquiry, you will receive immediate feedback. If it is a complaint related to service delivery, your call will be logged and you will be issued with a reference number and the case will be referred to a relevant municipality/departments for resolution.

What to do to follow up your case?

Members of the public can call back to the call centre using the reference number that was initially provided from the first call.

The reference will assist to trace the case and its status.

When is case deemed resolved?

Once a report has been received by the call centre, feedback will be communicated with the complainant.

In case where the complainant is not happy with the outcome, the case may be reopened for further investigation.

However, cases that will be closed with immediate effect are those under investigation by courts or statutory bodies.

District Office Address-Walk- in Centres

Ngaka Modiri Molema District

1st Floor, Archives Building
Corner university drive
Albert Lithuli
MMABATHO
2736

Dr Ruth Segomotsi Mompoti District

1st floor
Mini GA-Rona Building

Bojanala Platinum District

19 Kgwebo Ave
Mabe Business Park
Rustenburg
0300

45 Harrington Street
Brits
0250

Dr Kenneth Kaunda District

3rd Floor West End Building
Room 309
Leask Street
Klerksdorp
2471

Toll Free: 0800 111 700

SMS Premium Service: 43883

Facebook Page: North West Office of the Premier

Website: www.nwpg.gov.za

MAKE THAT CALL AND HELP US FAST-TRACK SERVICE DELIVERY

Presidential Hotline – 17737 or Fax 086 581 0987 President@po.gov.za

“Together we move North West forward” | www.nwpg.gov.za